

# Servin (Serv) Khodavirdian

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## WORK EXPERIENCE

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### MSDN Solutions INC.

Sherman Oaks, CA - Remote

*WordPress Developer / Front-End Developer*

March 2019 – Present

- Developed and maintained custom WordPress websites using page builders like Elementor, Divi, and WP Bakery.
- Collaborated with designers to create visually appealing and responsive websites.
- Implemented SEO best practices to improve website search engine rankings.
- Regularly updated WordPress core, themes, and plugins to ensure website security.
- Provided technical support and troubleshooting for clients.

### Apple

Glendale, CA

*Genius*

March 2022 – Present

- Providing insightful advice and friendly, hands-on technical support to Apple customers in need.
- Diagnosing product issues on the spot, explaining situations with patience and compassion.

*Technical Specialist*

September 2021 – March 2022

- Assessing customers support needs then provide solutions or refer them to other team members.
- Maintaining composure and customer focus while troubleshooting and solving issues.

*Specialist*

September 2019 – September 2021

- Create the energy and excitement around Apple products and enhance with customer solutions,
- Providing great customer service to the customers and providing their needs.

### Website Depot INC.

Glendale, CA

*WordPress Development Internship*

April 2020 – June 2020

- Assisted in the development and maintenance of WordPress websites.
- Conducted website updates and content management tasks.
- Worked closely with the development team to implement design changes and improve site performance.
- Created custom graphics and multimedia content for websites.
- Participated in testing and debugging of web applications.

### Caspian Services INC.

Glendale, CA

*WordPress Development Internship*

January 2019 – March 2019

- Assisted senior developers in building and maintaining custom WordPress websites.
- Assisted in the creation of website designs and layouts.
- Assisted in updating website content and managing website features.
- Participated in testing and debugging of web applications.
- Learned and practiced WordPress development best practices.

## EDUCATION

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### California State University, Northridge

Northridge, CA

*BS in Computer Information Technology*

Graduation Date: May 2022

### Coding Dojo

Burbank, CA

*Certificate in Full Stack Developer*

Graduation Date: December 2018

## SKILLS & INTERESTS

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**Skills:** Fluent in English, Farsi, and Armenian | Figma | Adobe Suite | Final Cut Pro | Microsoft Office | Pages | Shopify | WordPress | HTML/CSS | JavaScript | AWS | SourceTree | Python | Multi-tasking | CRM | Graphic Design | UI/UX | GitHub | Time Management | Slack | React | Angular | Node.JS